



College Code: 7Q

# BRILLIANT GRAMMAR SCHOOL EDUCATIONAL SOCIETY'S GROUP OF INSTITUTIONS-INTEGRATED CAMPUS

(Approved by A.I.C.T.E & P.C.I, New Delhi, Affiliated to JNTUH, Hyderabad)

Abdullapur (V), Abdullapurmet (M), R.R Dt. Hyderabad – 501505


website: www.bgiic.ac.in, E-mail : principal@bgiic.ac.in, principal.7q@gmail.com Cell:9442263457

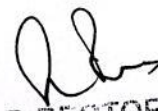
Annual report of the Grievance Redressal Committee for the academic year 2021-2022

- The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 27-12-2021 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 15-07-2022 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	10-12-2021	Wi-Fi coverage Problem	III year CSE students	15-12-2021	Approved for increase of speed of WI-FI Net Speed.
2	09-06-2022	Water Filter Cooling Problem	I year ECE students	13-06-2022	Committee brought to the notice of the management and water filter was repaired to effective cooling
3	01-07-2022	Mobile lost	J SHIVA KUMAR II year CIVIL	04-07-2022	With the help of floor Incharge Committee traced the CC footage and found the Mobile phone.

  
DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

  
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Annual report of the Grievance Redressal Committee for the academic year 2020-2021

- The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 08-10-2020 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 17-07-2021 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.
- Due to COVID pandemic students were not present physically.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	-	-	-	-	-

  
DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q),  
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Annual report of the Grievance Redressal Committee for the academic year 2019-2020

- The first Grievance Redressal committee meeting for the Academic year 2019-2021 was held on 11-12-2019 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 25-02-2020 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	13-11-2019	Honey bees issue in III floor	I year ECE,EEE & CSE students	16-11-2019	Committee adopted the measures for the removal of honey comb from the third floor.
2	27-11-2019	Lab record missing	Md soyeb, II year B.Pharmacy	28-11-2019	Committee instructed to the concerned lab assistant to find the Lab record.
3	20-01-2020	Fans not working	IV year CSE students	23-01-2020	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.

  
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Annual report of the Grievance Redressal Committee for the academic year 2018-2019

- The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 04-12-2018 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 17-04-2019 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	04-10-2018	Window Glass Repair	III year Pharmacy students	08-10-2018	Committee brought to the notice of management and repaired the window pane .
2	08-11-2018	Mobile Lost	J Lakshmi Prasanna, II year CSE	09-11-2018	With the help of floor Incharge Committee traced the CC footage and found the Mobile phone.
3	28-03-2019	Library Timings related	I year CSE students	29-03-2019	Committee discussed with library committee to instruct the librarian to make library timings flexicible .

  
**DIRECTOR**  
Brilliant Grammar School  
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Annual report of the Grievance Redressal Committee for the academic year 2017-2018

- The first Grievance Redressal committee meeting for the Academic year 2017-2018 was held on 08-12-2017 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2017-2018 was held on 13-04-2018 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20-10-2017	Canteen menu price related	III year ECE & CSE students	23-10-2017	Committee discussed with the Canteen Committee to make the menu prices reasonable.
2	20-11-2017	Mobile lost	K Babu, I year EEE student	21-11-2017	Committee traced the CC footage and found the Mobile phone.
3	14-02-2018	Black board visibility problem	EEE II year students	16-02-2018	Committee brought to the notice of the management and polished the black board to make it clearly visible.

  
DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

  
DIRECTOR  
DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

Abdullapurmet.

To,  
The Director,  
BRIG-IC,  
Abdullapurmet (vi & M),  
R.R. (Dist), Hyderabad.

Sub: Wi-Fi Problem.

Respected Sir,

We are the III year CSE  
Students. We are facing the problem  
with Wi-Fi signal.

I would request you to increase  
signal strength.

Thanking you Sir,



**DIRECTOR**  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

Yours Faithfully

1. G. Swetha
2. S. Naveen
3. P. Ashok
4. G. Vivek.



Date: - 9/06/2022

TO,  
Director,  
BRIG campus,  
Abdullapur met,  
Hyderabad.

Respected sir,

We are the students  
of 1<sup>st</sup> year ECE. This is in regard with the  
damaged water cooler on the second floor.  
The water cooler not working. We have to go  
to a different floor each time for drinking  
water.

I would request you to arrange for repair  
as soon as possible.

DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M).  
R.R. Dist-501505

Yours faithfully

G. Niraita

M. Reja Laleshmi

S. Santosh Kumar

S. Yeshwini

K. Siddharth


Date 01/7/2022,  
Abdullapur met;

To,  
The Director  
BRIG - Ic,  
Hyderabad.

Respected Sir,

I am J. Shiva Kumar from civil 2nd year sealing  
Roll number 21705A0127. Sir yesterday I lost  
my mobile in my class room. so I request  
you to check the C-C cameras <sup>to</sup> find my  
mobile.

Thanking you Sir.

  
DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M).  
P. R. D-1501000

Yours sincerely,  
J. Shiva Kumar.



Dr 13/11/2019,  
Abdullapurmet.

To  
The Director Sir,  
Brig Campus,  
Abdullapurmet,  
Hydrabad.

Respected Sir,

We are the students of 1st  
year. We are suffering with honeybees in  
3rd floor we are facing issues in our floor.  
So please ~~we~~ are requesting you to take  
action.

Thanking you Sir,

Yours faith fully,  
1st year ECE,  
1st year CSE,  
1st year EEE.



DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R R. Dist-501505.

Dt: 27-11-2019

Hyderabad.

To  
The Director  
BPGA-BC

Respected Sir,

I am Md. Soheb, 1 year B.pharmacy student bearing H.T. Number 187Q140035. I lost my Microbiology Lab record in Lab. I wrote all experiments in Record. I request to found my record.

Yours faithfully

Md Soheb

DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
P.R. Dist-5000305



Date:- 20/1/2020

Abdullapurmet,

TO  
the Director,  
BRIG-Te

Respected Sir,

We are the students of 4<sup>th</sup> year CSE in our classroom fans are not working. please provide fans in our class room. As soon as possible.

Thanking you sir,



DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (702)  
Abdullapur (V), Abdullapurmet (M),  
R.S. District, Jharkhand

Yours Faithfully  
4<sup>th</sup> year - CSE

- 1) B. Supriya
- 2) M. Shrawya
- 3) A. Sunil Kumar
- 4) A. Shiva Kumar

Abdullapurmet,  
04-10-2018.

To,  
Respected Director Sir,  
BRIG IC Campus,  
Abdullapurmet,  
Hyderabad.

Sir we are the students of 3<sup>rd</sup> year Pharmacy.  
We are facing one problem from few days. That is in our  
classroom there is damage of window glass. We need a  
replacement of window glass. Please arrange it as soon as  
possible.

THANKING YOU



DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (7Q)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

Yours obediently

G. Anil

M. Rajesh

V. Jyothi

C. Nikitha



Date 08/11/2018,  
Abdullapur met.

To,  
The Director,  
BRIG - Ie  
Hyderabad.

Respected Sir,

I am J. Latchmi prasanna beathly roll number  
17701A0545. from II<sup>nd</sup> year CSE department

Sir, I lost my mobile in my class room.

So I am requesting you to verify the class  
to get my mobile.

Thanking you Sir

**DIRECTOR**  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (70)  
Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

Yours faithfully,

J. Latchmi prasanna,

17701A0545,

II<sup>nd</sup> year CSE.



Date :- 28<sup>th</sup> March 2019,

Abdullapurmet.

To

Director,

BRIG-IC,

Abdullapurmet,

Hyderabad

Respected sir,

We are the students for 1st year CSE.

Will you please change of library timing during the mid examination was conducting. Please change the library timings

Thanking You, Sir,

Yours faithfully,

1st year CSE students,

BRIG-IC,



DIRECTOR

Brilliant Grammar School

Educational Society's Group

of Institutions-Integrated Campus (70)

Abdullapur (V), Abdullapurmet



Date : 20.10.2017,

Abdullapur met.

To the Director,

BRIG-IC.

Respected sir u

We are the students of CSE, ECE 3<sup>rd</sup> year students in our canteen prices are high. Will you please decrease the menu of canteen food. Looking in to the matter at an early date to solve of high price of food

Thanking you sir.

Yours Faithfully,

Students of 3<sup>rd</sup> year

ECE, CSE



DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (70)  
Abdullapur (V), Abdullapurmet (M).

Date : 20.11.2017

Abdullapurmet,

To,

Respected Director Sir,

BRIG Campus,

Abdullapurmet,

Hyderabad,

✓ This is K. Babu. Boring 17761A0204. I lost my mobile in my class room. So please verify the all students of class and Identify my mobile and give to me.

THANKING YOU. SIR.

Yours faithfully,

K. Babu (17761A0204)

1st year EEE

**DIRECTOR**  
Brilliant Grammar School  
Educational Society's Group  
of Institutions-Integrated Campus (70)  
Abdullapur (V), Abdullapurmet (M).  
PR D-11-105



Abdullapurmet,  
14-02-2018.

TO  
The Director,  
BRIG campus,  
Abdullapurmet.

Sub:- Raising complaint regarding visibility  
of Black Board.

Respected Sir,  
We, the students of EEE-II year,  
B.Tech request you to arrange a new  
Black Board in our class as we are not  
able to see it properly.

Thanking you Sir.



DIRECTOR  
Brilliant Grammar School  
Educational Society's Group  
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Abdullapur (V), Abdullapurmet (M),  
R.R. Dist-501505.

yours faithfully

D. Ganesh

B. Mahesh.

D. Sriharî

G. Deepthi